

SLS MEMBERS PORTAL INFORMATION

Introduction

The Members Portal is a one stop shop for all of the organisation's member's online needs.

The most recent addition to the Portal is Lifesaving Online (LSO).

NOTE: If you are not currently a member of a surf club or if you used to belong to a club more than two years ago, then please go to <http://www.sls.com.au/join> to apply to join a club.

Once your membership has been accepted by the club, you can return to the Portal and create your account. About Lifesaving Online in the Portal Lifesaving Online in the Portal can be accessed by all members who are entered in SLSA's National Membership Database, Surfguard.

All members should create their own **Members Portal** account, go to portal.sls.com.au to take advantage of all of the information and functions available. Once your account is created and activated, login and select the **Lifesaving Online** tab. When you select the Lifesaving Online tab a number of sub-tabs will display including; Personal Information, Memberships, Awards, Patrols, Courses and Online Payments.

Benefits of Using Lifesaving Online in the Portal

- Update personal details
- Renew memberships
- Request a transfer to another club
- View your Awards and Print a transcript of your Awards
- View your patrol roster and patrol hours
- Make a request for a Sub and accept other member's requests for a Sub
- Download patrol roster in iCal format to a smart device (Coming Soon)
- Create a family group
- Access eLearning
- Pay membership, course or carnival entry fees etc.

To renew your membership you must fill out the Membership Form on line AND Pay = you MUST perform BOTH, please.

- **RENEWING** - Login to your Members Portal account, select the **Lifesaving Online** tab and select **Renew** next to the organisation you want to renew
- **ONLINE PAYMENTS** - when you submit your renewal for **an individual** or family group you will be prompted to make an online payment. To access the online payment screen at any time login to the Portal, select the **Lifesaving Online** tab and then selected **Online Payments** from the sub menu
- **FAMILY GROUPS** - a family member over 18 years can create a Family Group that will enable them to manage and renew all family members at once and eliminate the need to have individual Portal accounts for each family member. To access Family Groups in the Portal select the **Lifesaving Online** tab and select **My Family** from the sub-menu.

NOTE: membership renewal via the Members Portal requires submission of a renewal form, payment and any other club requirements (e.g. Proof of Age, Member Protection info) for EVERY individual member being renewed. Any queries relating to your membership application or change of details should be made directly to the Club or support organisation, whose details can be found in the SLSA [Club Directory](#).